





Adelaide

Metcalfe

Winter 2025

Enhanced Township Office Open Hours

Driven by Adelaide Metcalfe Council and staff's dedication to exceptional customer service and ongoing improvement, the Township is excited to announce enhanced regular office hours starting March 1, 2025! Our new and expanded regular open hours, 8:30 AM to 4:30 PM, will provide even greater accessibility for residents-offering more convenience without adding any new costs to taxpayers.

Community Improvement Plan



Council is pleased to continue supporting local businesses through the Township's Community Improvement Plan. Get financial support for projects that enhance our community, including funding for:

- Building facade improvements •
- Business signage upgrades
- Landscaping and beautification projects •
- Accessibility enhancements
- Conversion, expansion, and redevelopment projects (New)

The intake period for 2025 Community Improvement Plan applications is from February 1st, 2025 to April 30th, 2025.

Visit https://www.adelaidemetcalfe.on.ca/CIP for program details



Years of Service Recognized

At this year's Firefighter Christmas Dinner, we were proud to honour several dedicated individuals for their outstanding service. Congratulations to the following recipients for their years of commitment and hard work:

Jeff Brooks – 40 years Dave Bolton - 35 years Adrian Tamminga – 35 years Tom Langford – 35 years Dan Parker – 30 years Bert de Smit – 30 years

Jim de Bruyn – 30 years Dennis Bolton - 25 years Jeff Patterson – 25 years Ray Bolton - 25 years Rob Langford – 20 years Craig Langford – 10 years



Waste & Recycling

The Township has a user-pay program for waste and recycling. Residents pay for the size of the waste bin their household requires. Waste Wheelie Bins come in three sizes:

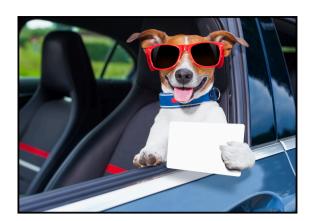
- Small Bin: \$129.42 (35 Gallons or 120 Litre capacity)
- Medium Bin \$183.34 (65 Gallons or 240 Litre capacity)
- Large Bin \$242.66 (95 Gallons or 360 Litre capacity)

Recycling Wheelie Bins come in medium or large sizes. There is no charge for these bins

Waste and recycling are provided by Bluewater Recycling Association (BRA). Contact them to:

- Request a change to the size of your bin or a new bin if yours is in need of repair
- Get information about your collection day and what recyclables are accepted
- Report a missed waste or recycling collection

Bluewater Recycling Association (BRA) www.bra.org/contact or 519-228-6678



Dog Licensing

All dogs living in the Township require a Dog License.

Application forms and licensing information are available at the Municipal Office and on our website to register your new dog and receive a tag.

Keep an eye out for your 2025 dog licensing invoice, which is **due May 30th, 2025**.

Licensing your dog could play a critical role in identifying your pet should your dog become lost or injured. If you find a lost or injured dog, contact the number on the tag to make arrangements for the dog's safe return.

https://www.adelaidemetcalfe.on.ca/services/animal-care-control for more info



Property Tax Billing

The Township issues **two** property tax bills per year that are broken into **four** tax instalments.

The enclosed tax bill, which contains your February and May instalments, is an interim billing based on 50% of your previous year's taxes. Your final tax bill containing your August and November instalments will be sent to you in the summer. Please keep your property tax bill for your records. There is a \$15 fee to issue a replacement bill.

Ways to Pay

Pre-authorized Payment (PAP) Plan

The Township offers a PAP Plan to make paying your municipal tax bill easier and help avoid late fees. There is no cost for this service. Please visit our website for more information or contact the Municipal Office at 519-247-3687.

Internet and Telephone Banking

You can pay by using the internet or telephone banking with your financial institution. When setting up to pay your property taxes, select Adelaide Metcalfe Township - Taxes as the payee and use the 19-digit roll number on your property tax bill.

If you are paying through your bank or financial institution, allow three (3) business days for the payment to go through. Mail

If you are paying by cheque (payable to the Township of Adelaide Metcalfe) via mail, allow sufficient time for delivery.

Drop-Box at Municipal Office

Payment can be made via drop box at the Municipal Office, beside the main door. Cheques only!

Online by Credit Card

The Township accepts payments via MasterCard and Visa using a third-party service provider, Paymentus. Paymentus charges a fee of 2.5% of the payment amount for each individual payment. The fee covers payment handling and processing charges, which the Township does not receive any part of.

Please allow at least three (3) business days for processing time to avoid late fees.

Please visit our website for more information or contact the Municipal Office at 519-247-3687



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