

FAQ's About Dog Tags

1. Why am I receiving this bill?

Due to Covid-19 the annual door-to-door campaign to collect information about dogs and the issuing of tags was suspended. Therefore, using the data from 2020, the invoices have been created.

2. Will I get another dog tag next year?

No, Council decided at the February 1, 2021 regular Council meeting that dog tags would be issued for a three-year period, beginning 2021 and ending 2023 inclusive.

3. How will I be billed?

Dog owners will be billed annually with a due date of May 31. Any dog tags not paid by May 31 will be added to taxes and a \$20.00 administration fee will be added.

4. How do I pay for this invoice?

Payment can be deposited in the drop box at the Township office by cheque, or cash. If you wish to pay by debit, please call the office to schedule an appointment. Payment can also be made online through your bank using your property taxes account. If you will be paying online, please let the office know by email at taxes@adelaidemetcalf.on.ca. Please include the roll number, invoice, name and amount.

5. I own the house at this address but I have tenants living there?

When customer accounts are created, they are linked to the property roll number. As the owner of the property you receive the information. We ask that you pass it along to your tenant and have them return the necessary information and payment to the Township office.

6. I don't have a dog?

No dog, no need for a tag. Return the invoice, application and dog tag to the Township office. We will update the database and reverse the invoice issued.

7. We don't have this dog anymore but have a new dog, can we use this tag?

Yes, you can use the tag. Return the application form with the updated information by email to taxes@adelaidemetcalf.on.ca, by mail or use the drop box at the Township office.

8. I have an additional dog, what should I do?

Fill out the application form and return it to the office. We will bill you accordingly.

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9. *I have more than 3 dogs, it looks cheaper to get a kennel license?*

While it may be less expensive to purchase a kennel license, it comes with additional requirements. Please refer to [Dog Fees By-law No. 36-2009](#) for more information.

<https://adelaidemetcalfecivicweb.net/document/2191>

10. *I have found/lost a lost dog, what should I do?*

If you have lost or found an animal within the Municipality, please contact the Township office at (519) 247-3687 or email info@adelaidemetcalfecivicweb.net.

You can also contact Glencoe Animal Shelter at (519) 287-2974 or email vicki@glencoeanimalshelter.com: the answering machine is checked on a regular basis. To view pictures of lost or found dogs, [click here to be forwarded to the Glencoe Animal Shelter website](#). <https://glencoeanimalshelter.com>

Still have an unanswered question? Call the office 519-247-3687.